

LEAPFROG GROUP 2003 SURVEY RESULTS *for Massachusetts Hospitals*

Annual enrollment is a great time to prepare for the year ahead. As you consider your health care choices, please review the following charts to learn about an important issue – preventable medical mistakes in hospitals. This information can help you choose the best and safest hospital for high-risk procedures. Routine procedures are often safely and effectively performed at your local hospital. Contact your health plan for more information. You should always talk to your doctor and health plan before making any decisions about your health.

Preventable medical mistakes – a leading cause of death

Did you know that the Institute of Medicine found that up to 98,000 people die each year in America's hospitals, due to *preventable* medical mistakes? While death is the most tragic outcome, medical mistakes cause other problems too. They can lead to disabilities, longer hospital stays, longer recoveries and/or more treatments.

The GIC has taken a lead in tackling this problem because we are concerned about the health and safety of our employees, retirees, and their families. Many medical mistakes are *preventable* – which means something *can* be done. We are a member of The Leapfrog Group, a coalition of more than 145 organi-

zations devoted to helping over 34 million people nationwide make better health care choices. The following Leapfrog measures have been proven through medical research to save lives. We encourage all of our enrollees to become informed health care consumers:

- ▶ Choose hospitals where doctors use computerized prescription ordering systems (CPOE)
- ▶ Select hospitals with proven outcomes or extensive experience with specific surgical procedures and high-risk obstetrical care
- ▶ Choose hospitals with Intensive Care Units (ICUs) staffed with board-certified critical care physicians

The information on this Report Card is what hospitals have reported to the Leapfrog Group as of December 31, 2003. For additional information about these procedures, and more up-to-date data, visit the Leapfrog Group's website: www.leapfroggroup.org.

These hospitals have *not* responded to the Leapfrog Group's requests for data as of December 31, 2003:

Cooley Dickinson Hospital Inc., Northampton
Hale Hospital, Haverhill
Lawrence General Hospital, Lawrence
Milton Medical Center, Milton






23





















































For information on hospitals that partially meet the Leapfrog standards for the following six conditions/procedures, see the GIC's 2003 Health Plan and Leapfrog Report Card, available on our website and at the GIC health fairs.




































































HOSPITALS THAT MEET OR EXCEED LEAPFROG STANDARDS – For these six conditions/procedures:	Coronary Artery Bypass	Percutaneous Coronary Intervention	Abdominal Aortic Aneurysm Repair	Esophagectomy	Pancreatic Resection	High-Risk Deliveries & Neonatal ICUs
Baystate Medical Center	●		●			●
Beth Israel Deaconess Medical Center	●			●	●	
Boston Medical Center	●			●		
Brigham and Women's Hospital			●	●	●	●
Caritas St. Elizabeth's Medical Center						●
Mary & Arthur Clapham Hospital (Lahey Clinic)	●	●		●	●	
Massachusetts General Hospital	●		●	●	●	●
Tufts New England Medical Center						●
UMass Memorial Medical Center					●	

Leapfrog Report Card – Survey Results as of December 31, 2003

SYMBOL KEY

-  Fully implemented Leapfrog's recommended safety practice
-  Good progress in implementing Leapfrog's recommended safety practice
-  Good early stage effort in implementing Leapfrog's recommended safety practice
-  Willing to report publicly; did not yet meet Leapfrog's criteria for a good early stage effort
-  Did not disclose
- N/A** Not Applicable (*Recommended safety practice does not apply to this particular hospital because it does not offer the service to which the safety practice applies*)

HOSPITAL NAME	Computer-ized Drug Orders	ICU Staffing
Addison Gilbert Hospital		
Anna Jaques Hospital		
Athol Memorial Hospital		
Baystate Medical Center		
Berkshire Medical Center Inc.		
Beth Israel Deaconess Hospital-Needham		
Beth Israel Deaconess Medical Center		
Beverly Hospital		
Boston Medical Center		
Brigham and Women's Hospital		
Brockton Hospital		
Cambridge Health Alliance		
Cape Cod Hospital		
Caritas Carney Hospital		
Caritas Good Samaritan Medical Center		
Caritas Norwood Hospital		
Caritas St. Elizabeth's Medical Center		
Children's Hospital		
Clinton Hospital		N/A
Dana-Farber Cancer Institute		N/A
Emerson Hospital		
Fairview Hospital		
Falmouth Hospital		
Faulkner Hospital		
Franklin Medical Center		
Hallmark Health System/Lawrence Memorial Hospital of Medford		
Hallmark Health System/Melrose-Wakefield		
Harrington Memorial Hospital		
Health Alliance Hospitals Inc.		

HOSPITAL NAME	Computer-ized Drug Orders	ICU Staffing
Heywood Hospital		
Holy Family Hospital & Medical Center		
Holyoke Hospital Inc.		
Hubbard Regional Hospital		
Jordan Hospital Inc.		
Leonard Morse Hospital		
Lowell General Hospital		
Marlborough Hospital		
Mary & Arthur Clapham Hospital (Lahey Clinic)		
Mary Lane Hospital		
Massachusetts Eye and Ear Infirmary		N/A
Massachusetts General Hospital		
Mercy Medical Center		
Metrowest Medical Center		
Milford Whitinsville Regional Hospital		
Morton Hospital & Medical Center		
Mt. Auburn Hospital		
Nashoba Valley Medical Center		
New England Baptist Hospital		
Newton-Wellesley Hospital		
Noble Hospital		
North Adams Regional Hospital		
Quincy Medical Center		
Saints Memorial Medical Center Inc.		
Salem Hospital @ The North Shore Medical Center		
South Shore Hospital		
Southcoast Hospitals Group Inc. - Fall River, New Bedford, Wareham, Mass.		
St. Anne's Hospital Corporation		
St. Vincent Hospital		
Sturdy Memorial Hospital		
Tufts New England Medical Center		
UMass Memorial Medical Center		
Union Hospital @ The North Shore Medical Center		
Winchester Hospital		
Wing Memorial Hospital		